Evidence Table 15. Description of quality improvement elements in studies addressing communication

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Author, year** | **Provider reminder system?** | **Facilitated relay of clinical data to providers?** | **Audit and feedback?** | **Provider education?** | **Coaching collaborativeskills training?** | **Patient family caregiver education?** | **Promotion of self-management?** | **Patient** **Caregiver reminder system?** | **Organizational change?** | **Other?** |
| Ahrens, 20031 | No | Yes | No | Yes | No | No | No | No | No | No  |
| Campbell, 20032 | Yes | Yes | No | No | Yes | Yes | No | No | Yes | No |
| Clayton, 20073 | No | Yes | No | No | No | Yes | Yes | No | No | No |
| Cowan, 20034 | No | Yes | Yes | No | No | Yes | Yes | No | No | No |
| Gade, 20085 | No | Yes | Yes | No | No | Yes | Yes | No | Yes | No |
| Hanks, 20026 | No | Yes | No | No | No | Yes | Yes | Yes | No | No |
| Jacobsen, 20117 | No | No | No | Yes | Yes | Yes | Yes | No | No | No |
| Kaufer, 20088 | No | Yes | Yes | Yes | Yes | Yes | Yes | No | No | No |
| Lautrette, 20079 | No | No | No | Yes | Yes | Yes | No | No | No | No |
| Lilly, 200010 | No | Yes | No | No | No | Yes | Yes | No | No | No |
| Lilly, 200311 | No | No | No | No | No | Yes | Yes | No | No | No |
| Molloy, 200012 | No | No | No | Yes | Yes | Yes | Yes | No | No | No |
| Mosen-thal, 200813 | No | No | No | No | No | Yes | Yes | No | No | No |
| Muir, 201014 | No | Yes | Yes | Yes | Yes | Yes | Yes | No | No | No |
| Norton, 200715 | No | Yes | Yes | No | No | Yes | Yes | No | No | No |
| Penticuff, 200516 | No | No | No | Yes | No | Yes | Yes | No | No | Yes |

Evidence Table 15. Description of quality improvement elements in studies addressing communication (continued)

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Author, year** | **Provider reminder system?** | **Facilitated relay of clinical data to providers?** | **Audit** **and feedback?** | **Provider education?** | **Coaching collaborativeskills training?** | **Patient family caregiver education?** | **Promotion of self-management?** | **Patient** **Caregiver reminder system?** | **Organizational change?** | **Other?** |
| Sampson, 201117 | No | No | No | No | No | Yes | Yes | No | No | No |
| Schneider-man, 200018 | No | Yes | No | Yes | Yes | Yes | Yes | No | No | No |
| Schneider-man, 200319 | No | Yes | No | Yes | Yes | Yes | Yes | No | No | No |
| Tulsky, 201120 | No | No | Yes | Yes | No | No | No | No | No | No |

**Evidence Table 15 Reference List**

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