

*Trial of welfare advice for older general practice  
patients  
(the Do-Well study)*

## **Information about the research for participants in the qualitative study**

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### **We would like your help**

You are already taking part in a research study about welfare benefits and health. We would like to hear your views about this new way of providing welfare rights advice services for people of retirement age.

### **What does this involve?**

Mainly, we need you to give up a little of your time. You will be asked some questions about your views on the new service and any difference that it has made to you. This will probably take about an hour and the appointment will take place at a location and time convenient to you, most likely your home or your GP's surgery.

### **How did you get my name?**

Your name was selected from among those who have taken part in the first phase of this study.

### **What about confidentiality?**

All the information we collect will be kept in complete confidence. Your name will never be passed to any third party. No names will appear on any reports and no one will be able to identify you in any reports or other publications.

### **What are the benefits of taking part?**

Your views will help us with the design of future services, and ensure that this takes account of service users.

### **How is the research funded?**

The research has been funded by the Government's National Institute of Health Research.

### **Has the research been approved?**

The research has the support of your GP, other doctors in the area (through the Primary Care Trust), social services departments throughout the North East, and NRES Committee South West - Exeter Research Ethics Committee.

### **Is there anyone I can talk to about this further?**

Yes. You can telephone one of the researchers from Newcastle University who is working on this study, on ( [REDACTED] ).

### **What should I do now?**

Please think about the information you have just read and decide whether or not you wish to take part. If you are happy to take part, then please keep the appointment date as arranged by telephone. If you decide you do not wish to take part, please contact the researchers at the number above.

*Thank you for taking the time to read this information.*

[REDACTED]